# Member Support



### **Peer Referral Program - All members**

24-hour telephone service, 365 days a year for:

## **Confidential Peer Referral Agent Numbers:**

902-233-6804

902-240-7536

For immediate support and/or a referral to a trained mental health professional.

902-240-7536

# Homewood Health Employee and Family Assistance Program Counseling · Coaching · Support 1.800.663.1142

Numéro sans frais - en français: 1.866.398.9505

International (Call Collect): 604.689.1717

TTY: 1.888.384.1152

homeweb.ca



### Homewood Health EFAP - Non-IAFF employees

Non-IAFF employees, volunteers and family members

902.466.3327

1.800.663.1142.

A natural disaster support pamphlet is also available.

### Homeweb

Homewood services will be available for all HRFE members (IAFF members included) until September 1, 2023.

Document

Homewood - Experiencing a Community-Based Natural Disaster.pdf

Document

<u>Lifelines Issue 4 - When you Fear the Unknown - Coping with Uncertainty- April</u> 2023.pdf

Document

**Experiencing a Traumatic Event - Recovery and Coping Strategies.pdf** 



### **Provincial Mental Health and Addictions Crisis Line**

toll-free 1-888-429-8167.

Nova Scotia Mental Health and Addictions (nshealth.ca)



### **Helping Our Heroes**

### **Wraparound Supports for Frontline Workers & Loved Ones**

The Tema Foundation and Emera have partnered together to launch *Helping Our Heroes*. This initiative offers support to frontline workers who are contributing to the Nova Scotia wildfires response.

This complimentary support will include:

- **Meals**: Gift cards or meal delivery for frontline workers and their families

- **Entertainment**: Movies, gift certificates or games for families who are displaced or in need of some extra cheer
- **Short-term Crisis Counselling**: Connect with a licensed counsellor to have an opportunity to debrief, learn some additional coping strategies and resilience-building techniques to help you continue to navigate through and recover from this crisis



## Lifemark Tantallon or Saint Margaret's Bay Center

Drop in Center- over the next 2 weeks **free of charge**.

• Physiotherapist - screening assessments and education

 Massage therapist –services to reduce tension, muscular soreness and relaxation.



### Lifemark

Supervisor or Self referral (Volunteer or Employed Fire Fighter) – referrals can be accepted via <a href="mailto:halifaxfire@lifemark.ca">halifaxfire@lifemark.ca</a> requesting a physiotherapy assessment.

Information needed: Name, injury or issue

This is not a free service. It will be billed through WCB or insurer.



### **CBI Health Group**

Offering care in the following fields:

- Physiotherapy
- Chiropractic
- Massage

**Scheduling:** To ensure you are provided with the most convenient time and location for your appointment please contact us at:

Phone: 902-329-1794

Canadian Rehabilitation & Home Health Services | CBI Health

Document CBI.pdf



Learn about PTSD - Veterans Affairs Canada

Document PTSD - Info.pdf



Nova Scotia First Responders' Mental Health | Share It Don't Wear It (firstrespondersmentalhealthns.com)

# **NS FIRST RESPONDERS' MENTAL HEALTH**

Mental Health Resources for First Responders: Tools, Materials (firstrespondersmentalhealthns.com)

Find Support or Resources - PSP Mental Health Resources

Home - IAFF

PSPNET | Home



### **BOS Online - Wayfound**

Document

BOS Online Batch Upload Tutorial .pdf

Document

How to Access your Before Operational Stress (BOS) Program Course.pdf



PSPNET | For PSP

PSPNET | For Families of PSP



Program - Resilient Minds (cmha.ca)



The Working Mind First Responders - Mental Health Commission of Canada



Wounded Warriors Canada | National Mental Health Service Provider



PTSD | The Valhalla Project Niagara | Canada